Remote Monitoring System deployed for India’s leading MSO

Remote Management System

• Improve the overall QoS and enhance CX through proactive real-time monitoring, enabling the Ops teams to monitor CPEs, client’s network endpoints and quickly troubleshoot through a single portal
• Deployed in 200K Android STBs (2 variants)

Key features deployed

• Remote CPE Monitoring & Management
• Dashboards for monitoring deployed CPEs
• Watchlist to monitor raw data collected from a CPE
• Business Intelligence Reports catering to various stakeholders
• Device Management portal for managing devices remotely
• Intelligent firmware rollouts
• CPE Management (Reboot, Factory Reset, App cache clearing)

Key benefits delivered

• Dashboards for deployment monitoring
• Real-time alerts
• Faster Troubleshooting
• Zero Touch Provisioning
• Device Control and Management