MANAGED SERVICES

CONSULTING | DEPLOYEMENT OF SKILLSETS | TECHNOLOGY ENABLEMENT | 24X7 SUPPORT

Project Overview

TATA Elxsi has helped the customer in pursuing an ambitious drive to manage diverse mobility/data services, ensuring robust security support, maintaining reliable plant infrastructure.

Problem

This corporate firm was looking for an partner who can help them with
- Efficient service delivery
- Process/governance mgmt
- Supporting network dealers
- SOC management

- Cloud operations
- Mobile app management
- QA process management

TATA ELXSI Solution

TATA Elxsi has provided the following in a comprehensive support program.
- IT Dealer support at multiple locations
- Passive Network Mgmt.
- Cisco VC installation in 10 locations
- IT Security (SITS) gap analysis Audit & IATF Audit
- Password Vault services – SAN Switches, Netapp etc
- Plant IT - security version updating